



New Vehicle Plans

2010 ESP Program

Component Coverage

	PremiumCARE	ExtraCARE	BaseCARE	PowertrainCARE
Component Coverage	500+	113	84	29
High-Tech Coverage	Yes	Yes	No	No

Feature and Benefits

- **Standard Deductible** – \$100 paid per visit, **NOT** per repair
- **Availability** – New and used Ford, Lincoln, Mercury, and competitive-make vehicles
- **Coverage** – Failures due to defects in materials and workmanship and/or normal wear and tear
- **Roadside Assistance** – Flat-tire change, fuel delivery, battery jump starts, lockout assistance
- **Towing Reimbursement** – Up to \$100
- **Emergency Travel Expense Reimbursement** – Up to \$500, up to three days for lodging, meals, and rental vehicle for travel expenses incurred when the breakdown occurs 100 miles or more from home
- **Destination Assistance** – Covers taxi, shuttle, or rental car expense up to \$75 for emergency transportation to the immediate destination
- **Rental Car Reimbursement** – \$30/day up to 10 days for Ford, Mercury, and competitive-make vehicles; \$36/day up to 10 days for Lincoln vehicles
- **Cancellable** – Yes (fees vary by state)
- **Transferable** – Yes (fees vary by state)
- **Service Locations** – Honored at any Ford or Lincoln Mercury dealer throughout the United States and Canada
- **Snowplow Eligibility** – Yes (Ford vehicles only; surcharge applies)
- **Ambulance, Shuttle, Tow Truck Eligibility** – Yes (surcharge applies)
- **Dealer-Installed Genuine Ford Lincoln Mercury Accessories** – Covered



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- FCS-9749-PC-09
- FCS-9749-EC-09
- FCS-9749-BC-09
- FCS-11635-09

Eligibility

- Plans must be purchased within the time and mileage of the Bumper-to-Bumper New Vehicle Limited Warranty
- Coverage begins at the warranty start date and zero miles and expires at the earlier of the number of months purchased or the number of miles purchased

Time/Mileage Bands

- Coverage terms available from 3 to 7 years and 36,000 to 100,000 miles
- Consult the Price Guide for plan-specific information

Deductibles/Options

- \$0, \$50, \$200, and disappearing deductibles are available
- First-Day Rental option
- Enhanced Rental option – Provides up to \$75/day rental allowance for up to 10 days



Diesel EngineCARE Plans

2010 ESP Program

Component Coverage

	Diesel EngineCARE Plus	Diesel EngineCARE
Component Coverage	21	13
High-Tech Coverage	No	No

Features and Benefits

- **Standard Deductible** – \$0 paid per visit, **NOT** per repair
- **Availability** – New and used Ford vehicles
- **Coverage** – Failures due to defects in materials and workmanship and/or normal wear and tear
- **Roadside Assistance** – Flat-tire change, fuel delivery, battery jump starts, lockout assistance
- **Towing Reimbursement** – Up to \$100
- **Emergency Travel Expense Reimbursement** – Up to \$500, up to three days for lodging, meals, and rental vehicle for travel expenses incurred when the breakdown occurs 100 miles or more from home
- **Destination Assistance** – Covers taxi, shuttle, or rental car expense up to \$75 for emergency transportation to the immediate destination
- **Rental Car Reimbursement** – \$30/day up to 10 days
- **Cancellable** – Yes (fees vary by state)
- **Transferable** – Yes (fees vary by state)
- **Service Locations** – Honored at any Ford or Lincoln Mercury dealer throughout the United States and Canada
- **Snowplow Eligibility** – Yes (Ford vehicles only; surcharge applies)
- **Ambulance, Shuttle, Tow Truck Eligibility** – Yes (surcharge applies)

Eligibility

- Diesel EngineCARE Plus can be purchased anytime within the Bumper-to-Bumper New Vehicle Limited Warranty
- Diesel EngineCARE may be purchased anytime within the 5-year/100,000-mile diesel engine warranty period
- Vehicle must have a 4.5L, 6.0L, 6.4L, 6.7L, or 7.3L **Power Stroke®** engine
- Coverage begins at the warranty start date and zero miles and expires at the earlier of the number of months purchased or the number of miles purchased

Time/Mileage Bands

- Coverage term available for 7 years and 200,000 miles

Deductibles/Options

- Enhanced Rental option – Provides up to \$75/day rental allowance for up to 10 days



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Incomplete (Commercial) Vehicle Plans

2010 ESP Program

Plan Overview

Defined as Incomplete vehicles that have the first three VIN positions of 1FC, 1FD, 1F6, 1MH, 2FD, 2L1, 2LJ, 2MH, 3FD and 3FR. Note: E-Series vehicles with Body Codes E14, E24, E31, E34, S31, S34 and S24 are eligible for any New or Used plan regardless of the VIN designation.

Component Coverage

	PremiumCARE	ExtraCARE	BaseCARE	PowertrainCARE
Component Coverage	500+	113	84*	29*
High-Tech Coverage	Yes	Yes	No	No

*Covers non-Ford engines and transmissions, F-650/750 vehicles only.

Features and Benefits

- **Standard Deductible** – \$100 paid per visit, **NOT** per repair
- **Availability** – New and used Ford vehicles
- **Coverage** – Failures due to defects in materials and workmanship and/or normal wear and tear
- **Roadside Assistance** – Flat-tire change, fuel delivery, battery jump starts, lockout assistance
- **Towing Reimbursement** – Up to \$100, \$200 for F-650 and F-750 vehicles
- **Emergency Travel Expense Reimbursement** – Up to \$500, up to three days for lodging, meals, and rental vehicle for travel expenses incurred when the breakdown occurs 100 miles or more from home
- **Destination Assistance** – Covers taxi, shuttle, or rental car expense up to \$75 for emergency transportation to the immediate destination
- **Rental Car Reimbursement** – \$30/day up to 10 days
- **Cancellable** – Yes (fees vary by state)
- **Transferable** – Yes (fees vary by state)
- **Service Locations** – Honored at any Ford or Lincoln Mercury dealer throughout the United States and Canada
- **Snowplow Eligibility** – Yes (surcharge applies)
- **Ambulance, Shuttle, Tow Truck Eligibility** – Yes (surcharge applies)
- **Dealer-Installed Genuine Ford Lincoln Mercury Accessories** – Covered

Eligibility

- Plans must be purchased within the time and mileage of the Bumper-to-Bumper New Vehicle Limited Warranty
- Coverage begins at the warranty start date and zero miles and expires at the earlier of the number of months purchased or the number of miles purchased

Time/Mileage Bands

- Coverage terms available from 3 to 6 years and 75,000 to 200,000 miles
- Consult the Price Guide for plan-specific information

Deductibles/Options

- Enhanced Rental option – Provides up to \$75/day rental allowance for up to 10 days



RentalCARE

2010 ESP Program

Plan Overview

Provides a rental vehicle for repairs during the time/mileage of the plan. For Ford and Mercury vehicles, RentalCARE plans beyond 36,000 miles include PremiumCARE coverage (e.g., a 4-year/50,000-mile RentalCARE on a Ford or Mercury vehicle comes with PremiumCARE coverage from 36,001-50,000 miles).

Component Coverage

	Ford, Mercury, and Competitive-Make	Lincoln
Reimbursement per Day	\$30/day for up to 3 days	\$36/day for up to 3 days

Features and Benefits

- **Standard Deductible** – \$0
- **Availability** – New and used Ford, Lincoln, Mercury, and competitive-make vehicles
- **Roadside Assistance** – No
- **Cancellable** – Yes (fees vary by state)
- **Transferable** – Yes (fees vary by state)
- **Service Locations** – Honored at any Ford or Lincoln Mercury dealer throughout the United States and Canada

Eligibility

- Must be purchased before the earlier of 12 months or 12,000 miles from the warranty start date
- Lincoln: 2009 and newer models only
- Coverage begins at the warranty start date and zero miles and expires at the earlier of the number of months purchased or the number of miles purchased

Time/Mileage Bands

- Coverage terms available from 24 to 48 months and 36,000 to 50,000 miles
- Consult the Price Guide for plan-specific information

Deductibles/Options

- Enhanced Rental option – Provides up to \$75/day rental allowance for up to 10 days



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2010 ESP Program

Plan Overview

TireCare covers repair or replacement of flat tires due to a road hazard. Wheel replacement is covered if tire fails to seal (curb and cosmetic damages to the wheel are excluded).

Features and Benefits

- **Standard Deductible** – \$0
- **Availability** – New and used Ford, Lincoln, Mercury, and competitive-make vehicles
- **Cancellable** – Yes (fees vary by state)
- **Transferable** – Yes (fees vary by state)
- **Towing** – Reimbursed up to \$100
- **Service Locations** – Honored at any Ford or Lincoln Mercury dealer throughout the United States and Canada
- **No Mileage Limitations** – Covers replacement tires and wheels for the duration of the contract
- **No cap** on claim amount or number of claim occurrences
- **Additional Items Covered** – Taxes, labor costs, mounting and balancing fees, and valve stems
- **No surcharge for aftermarket wheels and/or tires**

Eligibility

- Coverage for new and used vehicles
- Available at time of sale only
- Coverage begins at the warranty start date and zero miles and expires at the number of years purchased regardless of miles driven
- Tires must have a minimum tread depth of 3/32"
- Replacement tires must meet manufacturer's specifications
- **Not available in all 50 states.** See www.fmcdealer.dealerconnection.com for individual state exclusions

Time/Mileage Bands

- Coverage terms available from 1 to 5 years

Deductibles/Options

- None



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2010 ESP Program

Plan Overview

DentCare covers minor dents and dings without sanding, painting, or body fillers. Repairs are permanent and will not harm the vehicle's finish.

Features and Benefits

- **Standard Deductible** – \$0
- **Availability** – New and used Ford, Lincoln, Mercury, and competitive-make vehicles
- **Cancellable** – Yes (fees vary by state)
- **Transferable** – Yes (fees vary by state)
- **Service Locations** – Honored at any Ford or Lincoln Mercury dealer throughout the United States and Canada. Repairs can also be made at customer's home or office
- **No Mileage Limitations** – Covers minor dents and dings for the duration of the contract
- **No cap** on claim amount or number of claim occurrences

Eligibility

- New and used vehicles
- Only available at time of vehicle purchase
- Coverage begins at the warranty start date and zero miles and expires at the number of years purchased regardless of miles driven
- **Not available in all 50 states.** See www.fmcdealer.dealerconnection.com for individual state exclusions

Time/Mileage Bands

- Coverage terms available from 2 to 5 years

Deductibles/Options

- None



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Premium Maintenance Plans

2010 ESP Program

Plan Overview

Covers all scheduled maintenance as outlined in the vehicle owners guide, PLUS six selected wear items:

- Brake Pads and Linings
- Engine Belts and Hoses
- Wiper Blades
- Clutch Disc
- Shock Absorbers
- Spark Plugs (except CA)

All Ford ESP Maintenance plans are designed to allow you to sell maintenance protection based on customer needs or expectations. Many customers elect to service their vehicle more frequently than the manufacturer's recommended schedule. The maintenance plans developed by Ford ESP provide the flexibility to customize appropriate coverage based upon the frequency of services.

Features and Benefits

- **Standard Deductible** – \$0
- **FULL Synthetic Oil Plans** (see page 23 of the Price Guide)
- **CPO Plans** (see page 30 of the Price Guide)
- **Availability** – New and used Ford, Lincoln, Mercury, and competitive-make vehicles
- **Cancellable** – Yes (fees vary by state)
- **Transferable** – Yes (fees vary by state)
- **Service Locations** – Honored at any Ford or Lincoln Mercury dealer throughout the United States and Canada
- **Snowplow Eligibility** – No

Eligibility

- Must be purchased before the earlier of 12 months or 12,000 miles from the warranty start date
- Certified Pre-Owned Premium Maintenance Plans are only available at the time of vehicle sale
- Coverage begins at the warranty start date and zero miles and expires at the earlier of the number of months purchased or the number of miles purchased

Time/Mileage Bands

- Coverage terms available from 2 to 6 years and 25,000 to 100,000 miles

Deductibles/Options

- First-Day Rental option



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Limited, Basic, and Engine Maintenance Plans

2010 ESP Program

Plan Overview

All Ford ESP Maintenance plans are designed to allow you to sell maintenance protection based on customer needs or expectations. Many customers elect to service their vehicle more frequently than the manufacturer's recommended schedule. The maintenance plans developed by Ford ESP provide the flexibility to customize appropriate coverage based upon the frequency of services.

	Limited Maintenance	Basic Maintenance	Engine Maintenance
Coverage	<ul style="list-style-type: none"> Oil and filter change Tire rotation Multi-point inspection 	<ul style="list-style-type: none"> Oil and filter change Tire rotation Multi-point inspection 	<ul style="list-style-type: none"> Oil and filter change
Service Locations	<ul style="list-style-type: none"> All Ford and Lincoln Mercury dealers 	<ul style="list-style-type: none"> Selling dealer only 	<ul style="list-style-type: none"> Selling dealer only
Service Reimbursement	<ul style="list-style-type: none"> Labor time standard x warranty labor rate x 35% 15% parts mark-up 	<ul style="list-style-type: none"> \$42 gas/hybrid \$110 diesel 	<ul style="list-style-type: none"> \$25 gas/hybrid \$82 diesel

Features and Benefits

- **Standard Deductible** – \$0
- **Availability** – New and used Ford, Lincoln, Mercury, and competitive-make vehicles
- **Cancellable** – Yes (fees vary by state)
- **Transferable** – No
- **Service Locations** – Honored at any Ford or Lincoln Mercury dealer throughout the United States and Canada
- **Snowplow Eligibility** – No

Eligibility

- Contracts may be purchased anytime during vehicle ownership
- Coverage begins at the signature date and current miles

Time/Mileage Bands

- Coverage terms available from 1 to 6 years and 15,000 to 100,000 miles

Deductibles/Options

- None



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Certified Pre-Owned Vehicle Wraps

2010 ESP Program

Component Coverage

	PremiumCARE	ExtraCARE	BaseCARE	PowertrainCARE
Component Coverage	500+	113	84	29
High-Tech Coverage	Yes	Yes	No	No

Features and Benefits

- **Standard Deductible** – \$100 paid per visit, **NOT** per repair
- **Availability** – CPO-eligible Ford, Lincoln, and Mercury vehicles
- **Coverage** – Failures due to defects in materials and workmanship and/or normal wear and tear
- **Roadside Assistance** – Flat-tire change, fuel delivery, battery jump starts, lockout assistance
- **Towing Reimbursement** – Up to \$100
- **Emergency Travel Expense Reimbursement** – Up to \$500, up to three days for lodging, meals, and rental vehicle for travel expenses incurred when the breakdown occurs 100 miles or more from home
- **Destination Assistance** – Covers taxi, shuttle, or rental car expense up to \$75 for emergency transportation to the immediate destination
- **Rental Car Reimbursement** – \$30/day up to 10 days for Ford, Mercury, and competitive-make vehicles; \$36/day up to 10 days for Lincoln vehicles
- **Cancellable** – Yes (fees vary by state)
- **Transferable** – Yes (fees vary by state)
- **Service Locations** – Honored at any Ford or Lincoln Mercury dealer throughout the United States and Canada
- **Snowplow Eligibility** – No
- **Dealer-Installed Genuine Ford Lincoln Mercury Accessories** – Covered

Eligibility

- Must be a Ford or Lincoln Mercury Certified Pre-owned vehicle
- Must be sold during the vehicle's bumper-to-bumper warranty. If the vehicle is outside the bumper-to-bumper warranty, the Certified Pre-Owned wrap is only available at the time of vehicle sale
- Coverage begins at warranty start date and zero miles and expires at the earlier of the number of months purchased or the number of miles purchased

Time/Mileage Bands

- Coverage terms available from 6 to 7 years and 75,000 to 100,000 miles

Deductibles/Options

- \$0, \$50, and disappearing deductibles
- First-Day Rental option (not available on Lincoln vehicles)
- Enhanced Rental option – Provides up to \$75/day rental allowance for up to 10 days



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Hyundai/Kia/Mitsubishi Powertrain Wraps

2010 ESP Program

Component Coverage

	PremiumCARE	ExtraCARE
Component Coverage	500+	113
High-Tech Coverage	Yes	Yes

Features and Benefits

- **Standard Deductible** – \$100 paid per visit, **NOT** per repair
- **Availability** – New and used Hyundai, Kia, and Mitsubishi vehicles that meet the plan eligibility requirements
- **Coverage** – Failures due to defects in materials and workmanship and/or normal wear and tear
- **Roadside Assistance** – Flat-tire change, fuel delivery, battery jump starts, lockout assistance
- **Towing Reimbursement** – Up to \$100
- **Emergency Travel Expense Reimbursement** – Up to \$500, up to three days for lodging, meals, and rental vehicle for travel expenses incurred when the breakdown occurs 100 miles or more from home
- **Destination Assistance** – Covers taxi, shuttle, or rental car expense up to \$75 for emergency transportation to the immediate destination
- **Rental Car Reimbursement** – \$30/day up to 10 days
- **Cancellable** – Yes (fees vary by state)
- **Transferable** – No
- **Snowplow Eligibility** – No

Eligibility

- Must be an eligible Hyundai, Kia, or Mitsubishi vehicle
- Plans must be purchased within the time and mileage of the Bumper-to-Bumper New Vehicle Limited Warranty
- Coverage begins at warranty start date and zero miles and expires at the earlier of the number of months purchased or the number of miles purchased

Time/Mileage Bands

- Coverage terms available from 8 to 10 years and 100,000 miles

Deductibles/Options

- \$0 and \$50 deductibles



Used Vehicle Plans

2010 ESP Program

Component Coverage

	PremiumCARE	ExtraCARE	BaseCARE	PowertrainCARE
Component Coverage	500+	113	84	29
High-Tech Coverage	Yes	Yes	No	No

Features and Benefits

- **Standard Deductible** – \$100 paid per visit, **NOT** per repair
- **Availability** – Used Ford, Lincoln, Mercury, and competitive-make vehicles
- **Coverage** – Failures due to defects in materials and workmanship and/or normal wear and tear
- **Roadside Assistance** – Flat-tire change, fuel delivery, battery jump starts, lockout assistance
- **Towing Reimbursement** – Up to \$100
- **Emergency Travel Expense Reimbursement** – Up to \$500, up to three days for lodging, meals, and rental vehicle for travel expenses incurred when the breakdown occurs 100 miles or more from home
- **Destination Assistance** – Covers taxi, shuttle, or rental car expense up to \$75 for emergency transportation to the immediate destination
- **Rental Car Reimbursement** – \$30/day up to 10 days for Ford, Mercury, and competitive-make vehicles; \$36/day up to 10 days for Lincoln vehicles
- **Cancellable** – Yes (fees vary by state)
- **Transferable** – Yes (fees vary by state)
- **Service Locations** – Honored at any Ford or Lincoln Mercury dealer throughout the United States and Canada
- **Snowplow Eligibility** – Yes (Ford vehicles only; surcharge applies)
- **Dealer-Installed Genuine Ford Lincoln Mercury Accessories** – Covered



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- FCS-9749-EC-09
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Eligibility

- Requires completion of a Used Vehicle Inspection Checklist (Form FCS-9754-10) if the vehicle is outside of the Bumper-to-Bumper New Vehicle Limited Warranty
- Coverage begins at the signature date and current miles

Time/Mileage Bands

- Coverage terms available from 6 months/6,000 miles to 48 months/48,000 miles

Deductibles/Options

- \$0, \$50, \$200, and disappearing deductibles are available
- First-Day Rental option
- Enhanced Rental option – Provides up to \$75/day rental allowance for up to 10 days



Royal Shield Used Vehicle Limited Warranty Plans

2010 ESP Program

Plan Overview

Plan that enables dealers to offer customer a “Limited Warranty” on used vehicles versus the vehicle being sold “As Is.” Meets all state limited warranty requirements. Component coverage includes engine, transmission, brakes, electrical, rear-wheel drive axle and front-wheel drive axle.

Features and Benefits

- **Standard Deductible** – \$100 paid per visit, **NOT** per repair
- **Availability** – Used Ford, Lincoln, Mercury, and competitive-make vehicles
- **Coverage** – Failures due to defects in materials and workmanship and/or normal wear and tear
- **Cancellable** – No
- **Transferable** – No
- **Service Locations** – Honored at any Ford or Lincoln Mercury dealer throughout the United States and Canada
- **Snowplow Eligibility** – No
- **Dealer-Installed Genuine Ford Lincoln Mercury Accessories** – Covered

Eligibility

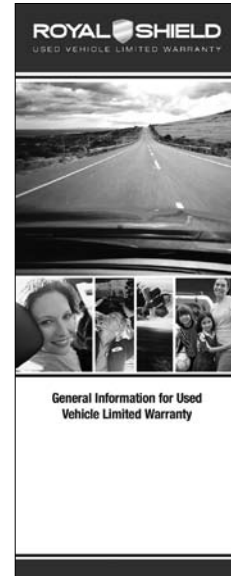
- Royal Shield plans may only be provided to the customer at time of vehicle sale
- Coverage begins at signature date and current miles

Time/Mileage Bands

- Coverage terms available from 1 month/1,000 miles to 3 months/4,000 miles

Deductibles/Options

- None



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Low Cab Forward (LCF)

2010 ESP Program

Component Coverage

	BaseCARE	PowertrainCARE
Component Coverage	84	29
High-Tech Coverage	No	No

Features and Benefits

- **Standard Deductible** – \$100 paid per visit, **NOT** per repair
- **Availability** – Ford Low Cab Forward (LCF) vehicles only
- **Coverage** – Failures due to defects in materials and workmanship and/or normal wear and tear
- **Roadside Assistance** – Flat-tire change (if equipped), fuel delivery, battery jump starts, lockout assistance
- **Towing Reimbursement** – Up to \$100
- **Emergency Travel Expense Reimbursement** – Up to \$500, up to three days for lodging, meals, and rental vehicle for travel expenses incurred when the breakdown occurs 100 miles or more from home
- **Destination Assistance** – Covers taxi, shuttle, or rental car expense up to \$75 for emergency transportation to the immediate destination
- **Cancellable** – Yes (fees vary by state)
- **Transferable** – Yes (fees vary by state)
- **Service Locations** – Honored at any LCF-certified Ford Lincoln Mercury dealer throughout the United States and Canada

Eligibility

- Plan must be purchased within the time and mileage of the New Vehicle Limited Warranty
- Coverage begins at the warranty start date and zero miles and expires at the earlier of the number of months purchased or the number of miles purchased

Time/Mileage Bands

- Coverage terms available from 3 to 5 years and 75,000 to 200,000 miles

Deductibles/Options

- \$0 deductible is available



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Cab & Chassis Vehicles

2010 ESP Program

Component Coverage

	BaseCARE
Component Coverage	84*
High-Tech Coverage	No

*Does not include engine and transmission.

Features and Benefits

- **Standard Deductible** – \$100 paid per visit, **NOT** per repair
- **Availability** – Ford F-650 and F-750 vehicles
- **Coverage** – Failures due to defects in materials and workmanship and/or normal wear and tear
- **Roadside Assistance** – Flat-tire change (if equipped), fuel delivery, battery jump starts, lockout assistance
- **Towing Reimbursement** – Up to \$200
- **Emergency Travel Expense Reimbursement** – Up to \$500, up to three days for lodging, meals, and rental vehicle for travel expenses incurred when the breakdown occurs 100 miles or more from home
- **Destination Assistance** – Covers taxi, shuttle, or rental car expense up to \$75 for emergency transportation to the immediate destination
- **Cancellable** – Yes (fees vary by state)
- **Transferable** – Yes (fees vary by state)
- **Service Locations** – Honored at any medium truck-equipped Ford Lincoln Mercury dealer throughout the United States and Canada

Eligibility

- Plan must be purchased within the New Vehicle Limited Warranty
- Vehicle must be a Ford F-650 or F-750
- Coverage begins at the warranty start date and zero miles and expires at the earlier of the number of months purchased or the number of miles purchased

Time/Mileage Bands

- Coverage terms available for 5 years/200,000 miles

Deductibles/Options

- \$0, and \$200 deductibles are available



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2010 ESP Program

Component Coverage

	PremiumCARE	ExtraCARE	BaseCARE	PowertrainCARE
Component Coverage	500+	113	84	29
High-Tech Coverage	Yes	Yes	No	No

Features and Benefits

- **Standard Deductible** – \$100 paid per visit, **NOT** per repair
- **Availability** – New and used Ford, Lincoln, and Mercury vehicles
- **Coverage** – Failures due to defects in materials and workmanship and/or normal wear and tear
- **Roadside Assistance** – Flat-tire change, fuel delivery, battery jump starts, lockout assistance
- **Towing Reimbursement** – Up to \$100
- **Emergency Travel Expense Reimbursement** – Up to \$500, up to three days for lodging, meals, and rental vehicle for travel expenses incurred when the breakdown occurs 100 miles or more from home
- **Destination Assistance** – Covers taxi, shuttle, or rental car expense up to \$75 for emergency transportation to the immediate destination
- **Rental Car Reimbursement** – \$30/day up to 10 days for Ford, Mercury, and competitive-make vehicles; \$36/day up to 10 days for Lincoln vehicles
- **Cancellable** – Yes (fees vary by state)
- **Transferable** – Yes (fees vary by state)
- **Service Locations** – Honored at any Ford or Lincoln Mercury dealer throughout the United States and Canada
- **Vehicle Modifications** – **NOT** covered



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- FCS-9749-PC-09
- FCS-9749-EC-09
- FCS-9749-BC-09
- FCS-11635-09

Eligibility

The following vehicles must be sold the Police Vehicle coverage:

- Vehicles used in patrol or pursuit applications
- Crown Victorias built with Body Code P71 are considered Police Vehicles, regardless of intended use, and will be charged the Police Vehicle rates
- Any Ford vehicle built with a VSO package that includes one or more of the following option packages: 41A, 65A, 65P, 47G, 53M, 65U, 51B/51Z, 65W, 60B or 14T
- Any Ford Escape, Explorer, Expedition, F-150 or E-Series van ordered with a SSV (Special Service Vehicle) package
- Plan must be purchased within the Bumper-to-Bumper New Vehicle Limited Warranty
- Coverage begins at the warranty start date and zero miles and expires at the earlier of the number of months purchased or the number of miles purchased

Time/Mileage Bands

- Coverage terms available from 3 to 5 years and 60,000 to 100,000 miles

Deductibles/Options

- \$0 and \$50 deductibles are available